

Customer Support Internship, Summer 2026

POSITION INFORMATION

Employer	
Division	N/A
Posting Expiration Date	February 18, 2026
Position Type	Internship
Job Function	Computer & Information Technology, Information Services & Library
Compensation	\$30.00 - \$35.00 per hour
Position Title	Customer Support Internship, Summer 2026
Set Salary Amount	0
Hourly Rate	0.00
Tipped Rate	0.00
Monetary Stipend Amount	0
Location	Morrisville, North Carolina United States
How many candidates do you expect to hire for this position?	0
Description	About



██████████) is on a mission to secure the world's data. With Zero Trust Data Security, we help organizations achieve business resilience against cyberattacks, malicious insiders, and operational disruptions. ██████████ Security Cloud, powered by machine learning, secures data across enterprise, cloud, and SaaS applications. We help organizations uphold data integrity, deliver data availability that withstands adverse conditions, continuously monitor data risks and threats, and restore businesses with their data when infrastructure is attacked.

About Team & About Role

██████████ Global Customer Support and Success Organization is a team of professionals committed to providing world-class post-purchase experience. The team is responsible for delivering post-deployment technical support to customers and partners with a wide range of technologies and cloud deployments. The team is also responsible for delivering initial time to value by ensuring timely activation and adoption of ██████████ SaaS products and technologies. The member of the Global Support and Success Organization will serve as a key point of contact, a trusted advisor to ██████████ customers and partners, and work closely with cross-functional teams to deliver value to customers. The Customer Support Team at ██████████ is composed of seasoned experts in the field of data management and security who possess an in-depth knowledge of ██████████ solutions, data protection, and recovery strategies, and they are skilled at swiftly diagnosing and solving complex issues while keeping the overall customer experience at the forefront.

In a world where data is the lifeblood of every organization, ██████████ Customer Support Team is the backbone of our customers' data security strategy. Their technical prowess, commitment to customer success, and dedication to rapid response ensure that our customers' data remains protected and available, no matter the challenges that come their way.

██████████ is looking for upcoming graduates to participate in the Customer Support Engineer Internship Program. Interns will undergo a similar onboarding process as all new Customer Success Engineers. Interns will build in lab environments and use those environments to solve common customer issues through case simulations.

██████████ Customer Success Engineers deliver effective solutions to both technical and non-technical end users while also supporting a wide range of technologies and cloud deployments. Interns will learn how to deliver these solutions with the aid of ██████████ technical training, professional development, and employee networking.

About ██████████ Internship Program

██████████ offers interns an opportunity to make an impact from day one. Our interns work on challenging projects, where their contributions help solve real-world problems related to personal privacy, business continuity, and digital safety. Interns learn from the best in the industry, building connections with senior team members who support their development through 1:1 mentorship. Alongside the meaningful work, interns are fully immersed in ██████████ inclusive community through social events, networking opportunities, professional development workshops, and volunteering events.

During the internship, you'll have access to:

- **Meaningful projects:** the opportunity to translate your education into hands-on professional experience through rigorous, yet rewarding work
- **Growth and development:** take advantage of extensive growth opportunities through mentoring, job shadowing, workshops, lunch and learns, and hands-on project work that supports both your personal and professional development
- **A dedicated manager & mentor:** a team that will provide you with guidance and support regularly
- **Intern events:** the opportunity to participate in networking events, volunteering opportunities, and social events
- **Other perks:** Access to free mental health services, lunch stipend, optional 401K benefits, company-wide intern presentations, intern swag, and more!

In the past year, [REDACTED] internship program has been recognized as a Top 100 Internship Program (<https://www.nationalinternday.com/2025-top-internship-programs/>) and a Campus Forward Award Winner . What we do matters. Join us and unleash your potential!

What You'll Do:

As a Customer Support Engineer Intern, you'll gain hands-on experience in technical support operations, learning best practices and tools used in a leading Customer Support Center. Key responsibilities will include:

- Learning [REDACTED] products and technologies through training and hands-on experiences.
- Assisting in deploying and troubleshooting common customer issues in a lab environment.
- Collaborating with experienced Customer Support Engineers during simulations to develop communication and problem-solving skills.
- Operating within [REDACTED] CRM platform according to organizational standards.
- Gaining familiarity with case management processes, troubleshooting workflows, and documentation.
- Completing training via [REDACTED] contributing to process improvements where needed.

Must-Have Qualifications:

- **Education :** Pursuing an AAS or BS degree in Computer Science, Information Technology (IT), Cybersecurity, Networking/Infrastructure, CIS, Business Administration, or related fields.
- **Graduation Date:** Expected completion in December 2026 or Spring 2027.
- **Availability :** Ability to commit full-time to a **12-week internship program in the Morrisville, North Carolina Office.**
- **Work-authorization:** U.S. citizenship and residency on U.S. soil required.

- Organizations operate.

- Ability to follow processes and collaborate with teams to improve workflows.

- Motivated to work hands-on in a lab environment to diagnose and simulate customer scenarios.

- Excellent communication skills and a willingness to provide feedback for continuous improvement.

\$30-\$35 USD

Security Cloud delivers complete cyber resilience by securing, monitoring, and recovering data, identities, and workloads across clouds. Agent Cloud accelerates trusted AI agent deployments at scale by monitoring and auditing agentic actions, enforcing real-time guardrails, fine-tuning for accuracy and undoing agentic mistakes.

At [REDACTED], we are dedicated to fostering a culture where people from all backgrounds are valued, feel they belong, and believe they can succeed. Our commitment to inclusion is at the heart of our mission to secure the world's data.

Our goal is to hire and promote the best talent, regardless of background. We continually review our hiring practices to ensure fairness and strive to create an environment where every employee has equal access to opportunities for growth and excellence. We believe in empowering everyone to bring their authentic selves to work and achieve their fullest potential.

Our inclusion strategy focuses on three core areas of our business and culture:

Our Company: We are committed to building a merit-based organization that offers equal access to growth and success for all employees globally. Your

- potential is limitless here.

Our Culture: We strive to create an inclusive atmosphere where individuals from all backgrounds feel a strong sense of belonging, can thrive, and do

- their best work. Your contributions help us innovate and break boundaries.

Our Communities: We are dedicated to expanding our engagement with the communities we operate in, creating opportunities for underrepresented talent and driving greater innovation for our clients. Your impact extends

- beyond Rubrik, contributing to safer and stronger communities.

Equal Opportunity Employer/Veterans/Disabled

██████████ is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, or protected veteran status and will not be discriminated against on the basis of disability.

██████████ provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics. In addition to federal law requirements, ██████████ complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.

Federal law requires employers to provide reasonable accommodation to qualified individuals with disabilities. Please contact us at ██████████ you require a reasonable accommodation to apply for a job or to perform your job. Examples of reasonable accommodation include making a change to the application process or work procedures, providing documents in an alternate format, using a sign language interpreter, or using specialized equipment.

EEO IS THE LAW (https://www.eeoc.gov/sites/default/files/2023-06/22-088__EEOC__KnowYourRights6.12ScreenRdr.pdf)

NOTIFICATION OF EMPLOYEE RIGHTS UNDER FEDERAL LABOR LAWS

**Minimum Academic
Credit Hours Completed** 0

Resume Receipt Method other

How to Apply

<https://de.jobsyn.org/d222a3cd49c3435e86af36685f89bfc35082>

Remote/On-Site

On-site

▼ **IMPORTANT DATES**

Posted On:

Jan 28, 2026